IMMEDIATE NEW OPPORTUNITY: QA SOFTWARE TESTER

Return Logic is an exciting start-up company, headquartered in Carlisle, PA. The company provides the world's smartest and simplest returns management solutions for retailers and E-commerce companies in the United States and abroad. Its Software as a Service (SAAS) platform analyzes sample returned products and provides customers with needful insights to help them understand return rates and eliminate problems at the source.

This results in having happy customers who are thrilled with mitigating their risk and identifying fraud, preventing returns and creating additional revenue. As an industry leader, Return Logic continues to expand its service offer and grow its customer base, creating new career opportunities.

Return Logic is intrigued by, and inspired to hire, associates who have a core "can do" attitude, a vision of "what can be, instead of what has been" and who want to build on a history of hard work, ethics and pursuit of excellence in every aspect of their daily work. If you have at least 2 years of customer-facing work experience, a proven ability to collaborate and build strong business relationships, and you want to kick-start your career in an entrepreneurial environment that continues to re-invent itself in all the right ways...keep reading!

SUMMARY:

We are looking for a QA Tester to assess software quality through manual and automated testing. You will be responsible for finding and reporting bugs and glitches. In this role, you should have a keen eye for detail and excellent communication skills. If you are also competent in executing test cases and are passionate about quality, we'd like to meet you. Ultimately, you will ensure that our products, applications and systems work correctly.

We are willing to train an outstanding applicant who possesses basic knowledge, skills and abilities, but they first have to convince us that they will be a value-add to the team and also demonstrate personal work experience working with and testing software and an aptitude to learn.

MINIMUM REQUIREMENTS:

- Must possess a high school diploma or equivalent
- Ability to document and troubleshoot errors
- Ability to work independently, learn new skills quickly, and take initiative
- Ability to prioritize and manage work requests from multiple sources and meet deadlines; solid time management and effective communications skills are essential
- Ability to thrive in a fast-paced, performance-driven environment and to assume personal ownership of business activities and outcomes
- High attention to detail is an absolute must

- "Day 1" proficiency with Microsoft Office (Outlook/Excel/Powerpoint/Word) and smart phones
- Must be able to use and/or to quickly develop proficiency in other high-tech/high-touch systems such as, but not limited to Hubspot , Slack, Jira, etc.
- Additional tasks as required.
- If hired, must adhere to all company policies and procedures and other prescribed best practices/industry standards

DESIRED EXPERIENCE, KNOWLEDGE, SKILLS & ABILITIES (THESE ARE A PLUS!)

- 2+ years work experience using different types of software and excellent problem solving, teamworking and critical thinking skills.

WE OFFER:

- Paid company-recognized holidays
- Opportunity to participate in company-sponsored health/dental/vision insurance plans
- Work with a fun, friendly, and competent team in a cool entrepreneurial workspace

TO APPLY:

Check us out at www.ReturnLogic.com! If you like what you find, send a short cover letter that tells us why you are interested in this job and also describe your desired compensation.

➢ Send your cover letter and a resume to admin@returnlogic.com include "QA Software Tester" in the subject line.

This position will remain open until filled. Cover letters and resumes are requested by February 28, 2018.

Equal Opportunity Employer. Return Logic reserves the right to alter, change, modify and/or terminate this job posting at any time without advance notice, or obligation, to any party.